

**Payment in Adult Services Workgroup**  
**April 19, 2019**  
**Meeting Summary**

**Members Present:** Chris Filler (OCALI), Scott Marks (OACB), Karen Blumhorst (Capabilities/We Can Too/OPRA Member), Tom Rickels (OWN), Mary Thompson Hufford (The Fuse Network), Lisa Mathis (OPRA), Jan Dougherty (APSE), Melissa Morelli (OAAS/OPRA), Pennie Chappell (OSDA), Cecilia King (ResCare), Kristen Henry (APSI), Stephanie Barber Maynard (OSDA), Debbie Jenkins (OCHA/OCID).

**Members Absent:** Gary Tonks (Arc of Ohio), Ed Stark (SEC), Sarah Zimmerman (SEC) Kraig Walker (People First of Ohio), Shannon Komisarek (OOD), Tiffany Martin (Goodwill Columbus),

**DODD and ODM Attendees:** Kim Hauck, Stacy Collins, Steve Beha, Vanessa Prather, Laurel Steedman, Debbie Hoffine, Kristi Williams, Stephen Begala, Jericho Betton, Lindsay Terry-Stine, Ric Donley ; Laura Leach, Jackie Rigutto (ODM).

**Facilitator:** Jo Krippenstapel

### **1. Welcome and Agenda Review**

Stacy Collins welcomed participants and reviewed the agenda and materials. Participants introduced themselves. Workgroup materials can be found [here](#).

### **2. Research Update: Pennsylvania and Minnesota**

- Laura and Jackie shared documents and offered a summary of Pennsylvania and Minnesota waiver updates. (See these documents: “National Examples of Voc Hab Waiver Implementation” (Minnesota) and “The Future of Waiver Services for People with Disabilities in Minnesota”.)
- Laura and Jackie offered this summary of the analysis
  - These two states have much in common with Ohio.
  - Service definitions vary across states – so it’s not possible to compare directly.
  - CMS has some variations across regions in what they will approve.
  - CMS has told Ohio that some approaches (like bundled services in Minnesota) would not be approved in Ohio. Minnesota is starting to unbundle services; they are not quite as far along as Ohio.
- Ohio update
  - In July 2015 Ohio has submitted its initial transition plan to be more compliant with settings.
  - Ohio is 2<sup>nd</sup> in the nation to get initial approval and is working on final approval.
  - Ohio is further along than most states; have meet 100% of the milestones.
  - Ohio has been chosen for a pilot for site visits for health and safety.

### **3. Updated Framework for Aligning Vocational Habilitation Service Delivery with State and Federal Requirements**

Stacy provided a review of the updated workgroup timeline document with changes in the timeline highlighted in red. These changes align with the updates in the Framework. The items in the timeline address tasks corresponding to the grey, blue and green columns in the Framework document. There are additional items that will be added to the timeline, including waiver amendment and rule dates.

Stacy reviewed concerns expressed by workgroup members during the February meeting as well in meetings and conversations that followed. The updated Framework represents an attempt to be responsive to these concerns.

Staff shared data on the number of Sheltered Workshop jobs listed in EF OTS for individuals 50 years of age and older for the time frame 1/1/17 – 5/31/18. Of these 3,603 jobs, just under 800 people are in jobs that are potentially making more than the proposed minimum wage threshold. (See document in packet). This data can be shared with CMS as part of the rationale for designing a service for individuals age 50 and over.

DODD and ODM staff provided an overview of the updated Framework. Updates in the Framework are highlighted in red. In a discussion of the updated Framework, these key features of Vocational Habilitation and Integrated Prevocational Skill-Building Service (IPSB) were discussed:

#### ISBS:

- New Service for people (18+) expressing an interest in obtaining competitive integrated employment.
- Effective 2020
- Language similar to voc hab, with additions.
- Settings rule applies.
- Authorized for 24 months with county board ability to authorize 3 one-year extensions; DODD will provide authorization(s) beyond this time limit.
- Subject to approval by CMS.

#### VOC HAB:

- Becomes available simultaneously with ISBS for people age 50 and over in Voc Hab at this time.
- No new enrollment after that point – sunsets over time.
- Settings rule applies.
- 50% wage requirements do not apply (potentially impacts no more than 800 people).
- Can be renewed annually during the ISP process (same process as used currently). No time limit.
- Subject to approval by CMS

#### 4. Updated Framework: Group Discussion

The group engaged in a discussion of the Updated Framework by reflecting on: 1.) what questions and concerns does this raise? 2.) What systems changes will help make this work? and 3.) What tools and strategies might support this work?

##### 1.) What questions and concerns does this raise?

- Given these changes, what do we want the big picture of day services to look like? These changes can only be successful in the context of changes in the larger systems.
- Can we implement these changes in conjunction with agreement on changes in the big picture?
- Is 2020 do-able? Is it overly ambitious?
- What will the details look like for the authorization process for IPSB?
- Is this a time to look at rate increases? Could we consider ways to incentivize employment services, career planning, or other services that seem to be under-utilized?
- We will have a messaging and communication challenge that we'll need to carefully address.
- These proposed changes will highlight the tensions inherent in being both a provider and employer

##### 2.) What systems changes will help make this work?

- The work affects many systems. We need a multi-system approach.
- We need to take a new look at all the services and determine if there are gaps that may indicate that additional services are needed.
- We need to bridge gaps in service, including the issues related to OOD eligibility and making career planning more viable.
- We need to address what it takes for people to receive the necessary supports to stay in a job.

##### 3.) What tools and strategies might support this work?

- We need a communication strategy that includes 'case studies' that show how a person might move through different services over time as things change.
- We need tools and communication strategies that help shift people's thinking away from "looking for a program" and shift to "here's what I want to do with my life, so these services will help". Tools can also address 'thinking errors' such as "This program is my job and I will stay there indefinitely".
- Short videos and tools for SSAs will be critical for success.
- We can host interactive conversations with various stakeholder groups in order to check their understanding and unpack 'thinking errors'.
- Some counties have made progress with shifting away from guardianship and toward a supported decision-making model. We could look at tools and strategies that have been successful in this effort, and adapt them for use in this change effort.
- We can leverage the opportunity to talk with individuals and case managers in managed care plans so that they have access to employment conversations.

- We could review the Discovery and Career Planning tools to see how they are being used and if changes in these tools might help strengthen services.
- We might review a number of strategies for incentivizing Career Services, including the budget override process.

#### **5. Workgroup Planning/Next Steps**

- Members can continue to offer feedback on basecamp.
- DODD and Medicaid will create a simple graphic to summarize the updated Framework.
- DODD will continue to edit the timeline and communication documents.
- DODD and Medicaid will draft implementation details to support the updated Framework (e.g. authorization process) for review at the June meeting.
- Workgroup members can follow Memo Monday for additional updates.
- All updated documents will be posted on basecamp.

#### **6. Next Meeting**

The next meeting is scheduled for June 27, from 10:00 -2:30 at the Delaware County Board of DD.